

# T.T.T. News



## Tatiara Truck & Trailers Pty Ltd

Welcome to the April Edition of TTT news.

### *KENWORTH MERCHANDISE*

We invite you all in to see our new stocked range of kenworth merchandise. We now have on show: shirt's, t-shirts, gift packs, hats, jackets, clocks, travel mugs, coasters and much much more.

### *POSITION CHANGES*

It was announced at our annual Christmas get-together of the current staff positional changes:

Jaime Jenkin is now the administration manager, controlling any administration problems that may arise.

Shane Neale is the workshop manager. To book in a vehicle or any workshop questions please direct them to Shane.

Robert Krop and Paul Croser are both leading hands in the workshop, assisting other mechanics with any problems they may be having.

## Comments from the Manager:

Paul and I have just return from the National Kenworth Parts Conference with renewed enthusiasm and ideas.

Kenworth are now building eleven trucks a day and have a waiting list for four months. A very strong forecast for the transport industry encourages us to keep looking forward.

### *DIRECT PHONE LINES*

We would like all customers to note the direct lines for admin, service and parts. By using the correct line you will save time (which is money), please ensure your speed dials are changed accordingly, thank you.

ADMIN –(08) 8752 0077

SERVICE–(08) 8752 0076

PARTS –(08) 8752 0078

### *CONGRATULATIONS*



To Richard Clark & Donna Williams on their marriage, April 3rd. We wish them both a long and happy future together.

To Paul Noske who completed his apprenticeship at the end of March, and is now a fully qualified diesel mechanic. Well Done Paul!

### *WORK EXPERIENCE*

Over the past four

Our training program as you can see is "full on". Our support for the VET course has expanded to plans of building a dedicated training room.

We train them and they leave, but they always go to something better we can't offer them. However we do make good use of them while they are here.

months we have only had one student here for work experience, Sam Brown from Edenhope High School. Sam has previously completed one week of work experience at our workshop during December last year.

In March we have continued to play host to the VET Students, from schools all over the district. During the week students are able to get a hands on approach to mechanical repairs.

### *PUBLIC HOLIDAYS*

Tatiara Truck & Trailers will be closed the following dates:

- 9th April reopening  
13th April (Easter)
- 26th April (Anzac Day Holiday)
- 17th May (Adelaide Cup)
- 14th June (Queens Birthday)

**We're on the Web!**

[www.tatiaratruckandtrailers.com](http://www.tatiaratruckandtrailers.com)

The new equipment ordered last year has arrived and we are beginning to organise installation. It will be extremely beneficial to all operators.

Once again I was able to attend Clipsal 500 this year, to see the Ford's race to victory!

*John Jenkin*

**April Edition 2004**

**Issue 15**

**Tatiara Truck & Trailers Pty Ltd**

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Fax: (08) 8752 1048  
Email:  
[tatiara.truck@bigpond.com](mailto:tatiara.truck@bigpond.com)

### **Business Hours:**

**MONDAY—  
THURSDAY**

8:00am—7:00pm

**FRIDAY**

8:00am—5:30pm

**SATURDAY**

8:00am—12:00pm

**SUNDAY**

Closed

Any services or parts callouts outside of these hours will be charged accordingly.

With the new year under way, we are continuing to send staff to training schools all over South Australia, Victoria and even Queensland. Over the past 4 months staff have completed the following:

In December Narelle Excell completed a TAFE course in web page design, achieving a distinction. Which she will put to use by maintaining the company web site.  
(www.tatiaratruckandtrailers.com)

Russell Twigden attended a master steering course held at Kenworth February 9-11. The course looked at installation, maintenance, servicing, overhaul and repair of the TRW and Sheppard steering systems. It also covered the effect of wheel alignment, correct selection and fit of tyres has on the steering.

March 11-13th Paul Diment flew to Twin Waters—Sunshine Coast, QLD, to attend a Perkins dealer conference. Paul learnt about the new Perkins engines range, service/parts information and marketing initiatives.

John Jenkin and Paul Diment attended a Paccar Parts dealer conference held in Adelaide, March 15-17th. The conference had several suppliers participating, providing the latest product information and technical support.

Adam Obst travelled to Kenworth March 15-24 for a Kenworth—Truck Technology (Factory) course. This course allowed Adam to get a hands on approach in the production line of new Kenworth's.

Kim O'Brien and Donna Clark attended a front desk course in Adelaide, March 25th. The course looked at handling irate customers, communication with customers and employees and many other skills.

**ADAM KELLER 5 YEARS**

Adam began working for Tatiara Truck & Trailers 27th January 1999. He started as an apprentice diesel mechanic, travelling to Adelaide when necessary to complete his off the job training. After four years he successfully completed his apprenticeship to

**SHELL SPECIALS MARCH—JUNE 2004**

<b>Product</b>	<b>Size</b>	<b>RRP (inc GST)</b>	<b>Special Price (inc GST)</b>
<b>Shell Donax TD</b>	200 lt	\$819.13	\$715.00
<i>(Universal Tractor Transmission Oil)</i>	20 lt	\$85.65	\$75.74
<b>Shell Rimula X 15W40</b>	200 lt	\$821.33	\$645.00
<i>(Extra High Performance Diesel Engine Oil)</i>	20 lt	\$85.87	\$75.90
<b>Shell Agroma MP</b> <i>(Multi Purpose Tractor Oil)</i>	20 lt	\$83.45	\$73.20
<b>Shell Rotella DD40</b>	200 lt	\$790.53	\$640.00
<i>(Quality Diesel Engine Oil for Detroit Diesel 2-Stroke Engines)</i>	20 lt	\$82.79	\$72.50
<b>Shell Spirax A 85W/140</b>	200 lt	\$805.93	\$730.00
<i>(Heavy Duty Gear Oil)</i>	20 lt	\$84.33	\$74.50
<b>Shell Dobatex Gold</b>	20 lt	\$53.21	\$48.50
<i>(General Purpose Cleaner)</i>	4 lt	\$16.95	\$12.75
<b>Shell DWF Penetrene</b>	400 gr	\$5.95	\$4.75
<i>(Water Displacing, Corrosion Preventing Lubricant)</i>			
<b>Shell Handcleaner</b>	750ml	\$8.45	\$6.90
<b>Retinax HDX2</b>	450 gr	\$6.45	\$4.95
	2.5kg	\$30.95	\$24.95

become a fully qualified diesel mechanic. Adam has completed many different factory training courses at Kenworth and other engine manufacture courses. He also has had a go at service callouts during all hours of the night, and keeping the transport industry on the move. Congratulations Adam!

**STAFF NEWS**

January saw us lose one of our fully qualified diesel mechanics, Richard Clark. Richard has been with us for nearly eight years and completed his apprenticeship with Tatiara Truck & Trailers. Richard has been an extremely valuable member of our team and his knowledge and experience will surely be missed.

Early March Stephen Pfeiffer from our spare parts department left us to return to his previous job with Densley Earthmoving. We wish him all the best.

April we saw Stephen McGovern leave from spare parts. Stephen has been with us for over 4 years and has become an extremely valuable member of the team. He will be moving to Adelaide and working at CMV trucks in spare parts.

We welcome back into spare parts Stuart Sargeant. Stuart rejoins our spare parts team after a couple of years travelling. Stuart will pick everything up quickly due to his previous years of experience here.

In December Alan Plum joined us. Alan previously ran his own business 'Plum Engineering' at the Bordertown Industrial Estate. He specialises in engineering/metal fabrication, and will be able to assist in the increasing work load in that specific area.

**ROADWORTHY INSPECTION DATES**

Transport SA inspectors will be here every fortnight, at the following dates:

- 6 April
- 20 April
- 4 May
- 18 May
- 1 June
- 15 June
- 29 June

We would like to remind you that these positions fill very quickly, please book early to avoid disappointment.

For further information or to make a booking please contact Donna on (08) 8752 0076.