



VOLVO



DETROIT DIESEL



T.T.T. NEWS

Tatiara Truck & Trailers Pty. Ltd.

August 2008

Issue 27

Changes at TTT

Service Department ≈

You may have noticed the new signage on our callout vehicles. The new signs show our major dealers, which include: Allrig (Kenworth), Cummins, Cat and Detroit Diesel.



The service department also has a new service desk, which is situated to the left as you walk into the office. This new desk is in order to police people entering the workshop & to be closer to the workshop for assistance.

Parts Department ≈

The parts showroom has been revamped, with all new shelving. The showroom is now easier for you to navigate around and find your parts quicker, it's also much neater & tidy and has a unified look.

Parts have also purchased four barcode scanners (two portable). You would have noticed the scanner at the front counter. The scanners save time on keying in sometimes long part number and avoids any keying in errors, they are also used for stock control through out the year.

Comments from the Manager

The rain over the last couple of months has certainly put a smile on the local farmers faces.

Whilst ever increasing fuel prices have knocked the Transport Industry around, especially the smaller businesses, they are determined not to let it beat them.

The end of financial year has come & gone again & figures show an extremely successful year, which is pleasing to see. Our success is not only attributed to our professional team of staff, but also to our ever increasing cliental who choose to use our specilaised services & parts supplies.

The directors & staff thank-you for supporting our family owned & run Company & trust that our association will continue for many years in the future.

John Jenkin

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We hope you enjoy our first colour edition - please let us know what you think!!

Allrig Parts Specials



ENGEL
A LEGEND IN RELIABILITY

BONUS OFFER

PURCHASE ANY MT-SERIES ENGEL PORTABLE FRIDGE/FREEZER AND RECEIVE OVER \$340 RRP WORTH OF ENGEL PRODUCTS

WHILE STOCKS LAST

ALSO AVAILABLE:
15, 21, 60, 80 LITRE, AND 60 AND 80 LITRE COMBO.

32 LITRE 12/24/40 \$1099.00 MT32F-G4FR0
40 LITRE 24/40/12V \$1199.00 MT40F-G4FR0

OVERSIZE

120mm x 450mm
Reflective Material

\$79.95

Load Chain Kit

- Grade 70 load chain kit 8mm x 9m chain c/w grab hooks
- Packed in reusable plastic bucket.

\$64.95

All Weather Flexigun Greasing Kit

- Better performance in cold weather
- New improved leak-resistant follower
- Able to handle up to NLGI no.2 greases
- Pumps up to 52,000kpa
- Simple single-handed operation.

\$129.95

GME TX835 BONUS PACK
27 MHz AM CB Radio
With Bonus Antenna, Base and Lead

TX835BP
27MHZ - CB

Includes AE2014 Antenna & ABL001 Base

\$159.95

CLEANING

2 Section Flow Thru Poles

1.8M—**\$44.95**

2.5M—**\$54.95**

3.2M—**\$64.95**

With any purchase receive a insect scourer pack FREE.

Flitz Orange polishing Ball

- Washable & reusable
- Saves time
- Ideal for hard to reach places

\$32.95

Staff News

Staff Changes

At the end of June we farwelled Mark & Lynette Kennedy. Mark & Lynette have moved up to Yeppon, Queensland and have bought a courier business. We wish them all the best in their new venture.

Donna Clark has left the service department after 7 years of service and has moved into accounts. Donna will also be leaving on maternity leave in October, and will eventually continue working from home. We wish her well in both accounts & as a mum.

The service department welcomes Lizzie Cuffe as service clerk, taking over from Donna. Lizzie will be starting and invoicing repair orders and other general duties for the service area.

Staff Training

In the spare parts department Paul Diment, Shawn Lawson, Steve Grellet & Narelle Schneider have all signed up for a apprenticeship in Certificate III in Automotive Sales—Parts Interpreting, which will be conducted over the next 3 years.

Shawn Lawson, Dion Morris & Narelle Schneider—Kenworth Truck Technologies 26-30 May.

The course allowed them to work on the Kenworth production Line and visit Kenworth's key suppliers.



Billy McDonald & Nathan Bamford—Kenworth Brake Course 20-22 May.

Billy McDonald—Kenworth Electrical Course 26-27 June.

Dylan Jenkin—Cummins ISX CM871 (EGR) 8-11 July.

Paul Croser—Cat Acert Course (new Cat engine) 21-22 July.

Adam Keller—Cat Acert Course (new Cat engine) 24-25 July.

Kokoda Trek

Dylan Jenkin & Shawn Lawson completed the Kokoda trail 21st to 28th July.

The Kokoda Trail is one of the world's great treks, linking the southern and northern coast of Papua New Guinea, it is a challenge to be enjoyed by the fit bushwalker.

The Kokoda Trail and Sogeri area have a history of bitter fighting between Australian and Japanese armies during the early days of the war in the Pacific in World War II.

The 96 km Kokoda trail passes through rugged mountainous country of rainforest, jungles of fern, orchids, birds and clean mountain streams which tumble into steep valleys.



Dylan & Shawn carried out the trek with fellow Bordertown resident Daniel Staude & Dylan's family Sam & Nick Phelps & girlfriend Edwina Dane.

After months of training at the gym, running & walking, nothing could prepare them for Kokoda.

The trekkers said it was definitely an amazing experience ranging from torrential rain, mudslides & hard slog to awesome views & emotional memorials such as the Bomana War Cemetery where 3773 are buried, most of which are Australians.

AFTERHOURS NUMBERS

Service: 0418 838 437

Parts: 0417 860 749

Tatiara Truck & Trailers Pty. Ltd.

Lot 1 McLellan Street
PO Box 334
Bordertown SA 5268
Admin: (08) 8752 0077
Service: (08) 8752 0076
Parts: (08) 8752 0078
Fax: (08) 8752 1048

We're on the Web!
www.tatiaratruckandtrailers.com

Trading Hours:

Monday–Thursday

7 am–7 pm

Friday

7 am–5:00 pm

Saturday

7 am–12 noon

Sunday

Closed

EMAIL ADDRESSES

ADMINISTRATION:

tatiara.truck@bigpond.com

SERVICE:

tatiara.truck.service@bigpond.com

PARTS:

tatiara.truck.parts@bigpond.com

Please make note of these email addresses, so that your emails can be directed to the correct department, allowing for a more efficient service to you.

Transport SA inspection dates

4th August 2008

18th August 2008

1st September 2008

15th September 2008

29th September 2008

13th October 2008

27th October 2008

All Stockcrate's must have weigh dockets before being inspected.

Bookings need to be made 2 weeks ahead

Customer Sign-In Procedure

The Management of Tatiara Truck & Trailers would like to remind customers of our sign-in procedure & will be continuing to enforce it.

Under section 19 of the Occupational, Health & Safety Act 1986, Tatiara Truck & Trailers is responsible for the safety of any person accessing the premises & have a legal duty of care to the public. Due to this we have implemented a policy & procedure for entering the workshop:

Any person wishing to enter the workshop must carry out the following:

- Sign in at the Service Reception Desk
- Receive a Hi-Vis vest to be worn at all times
- Receive safety glasses to be worn when appropriate
- Covered in footwear must be worn at all times
- Sign out & return your vest & safety glasses on departure

If customers do not abide by this simple procedure, they will be asked to leave the workshop immediately. Please make sure you pass this onto all drivers.

This newsletter was compiled by Narelle Schneider. Any questions, comments or idea's don't hesitate to contact me. Enjoy!!