

TATIARA TRUCK & TRAILERS



TRADING HOURS:

MON-THUR 7AM—7PM

FRIDAY 7AM—5.30PM

SATURDAY 7AM—12PM

AUTHORISED



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TTT NEWS

ISSUE 43

OCTOBER 2013

Comments from the Director

In early June this year we celebrated my 30 year anniversary in business. This milestone was celebrated with a dinner which incorporated our Annual Awards night.

The event was a great success, with current and past employees, suppliers and customers all in attendance. The occasion was a chance to reflect on 30 years in business and to show our gratitude to those that have helped us along the way.

Since our last newsletter, we have travelled to Europe to attend a family wedding, which took place in the Tuscany region of Italy. We also took the opportunity & extended our stay to take in the sights of Rome, Venice & a couple of days in Dubai on our way home.

Ann & I were lucky to have with us, our children, Jaime & Dylan & his wife Michelle & 3 grandchildren, Erin, Lachlan & Lara. Ann's father, Richard was also fortunate to join us which meant that we had 4 generations present on a family trip of a life time.

More recently, Ann, Dylan, Jaime and myself attended the annual Kenworth Sub-Dealer Conference in Melbourne through the Barry Maney Group. Over the couple of days we visited Cummins, Kenworth & Meritor & finished off with a social outing at a football match at the MCG.

During our visit to Kenworth, we were fortunate enough to go down the production line with the Kenworth National Customer Service Manager. This opportunity provided us with a forum to voice our concerns and issues.

We have come away reinstated with confidence in the future of the industry. We also completed a tour of the Hallam Truck Centre. This premises has been recently built with future growth in mind. This has provided us with a great deal of inspiration and has reaffirmed that we are headed in the right direction.



Grandkids: Erin & Lachlan Virgin with Lara Jenkin, on their recent family holiday to Italy



The 4 Generations in Venice

In mid September we said farewell to staff member, Henry Graetz. Henry started with us as a school based apprentice in 2009. Throughout the course of his apprenticeship Henry has accomplished many things & has been recognized for his knowledge, skills & work ethic through Apprenticeship Awards, Technician Awards & successes in the Worldskills Competition. His

skills & bubbly personality will be missed in the workshop but this will enable another rank in the ladder to step up. We wish Henry well in his future endeavors.

On the speedway front, the team is gearing up for the up coming season, winning a contract for the second time to compete in World Series Sprintcars. After a successful year in 2011 & a season off last year, we are looking forward to hitting the road again.

The local Speedway club also has an exciting year ahead of them, bringing Murray Bridge Speedway on board to help facilitate their meetings & chase up nominations, which will include 410 sprintcars once again. Would be great to see the club supported.

The recovery trailer will be operational from this month which has been in the making for quite some time. This will be another addition to our services & assist to improve our OH&S by enabling us to bring vehicles into the workshop rather than working on them on the side of the road.

Lastly I would like to take this opportunity to congratulate Fred Hill from the Barry Maney Group on his retirement. Fred has been huge part of our business selling trucks to customers in our area & providing valued assistance. Fred & his wife Judy have become very good friends of Ann & myself & we wish them all the best with their retirement ventures.

Regards,

John Jenkin



The recovery trailer will commence operation this month. This purpose built trailer will enable us to bring vehicles that have encountered road side breakdowns back to the workshop, to complete repairs and get back on the road.

Awards Night—30 Year Celebrations



Jenkin Family: John, Ann, Jaime, Dylan & Michelle with the 30th birthday cake



**Employee of the Year (Workshop)
- Nathan Bamford and John Jenkin**



**Employee of the Year (Office)
- Anika Johannsen and John Jenkin**

John Jenkin recently achieved his 30 year anniversary in business. To mark the occasion a formal dinner was held at the local Civic Centre, which was held in conjunction with the company's Annual Awards Night.

Approximately 190 guests were in attendance. This included current and former staff members, long time customers and suppliers, as well as many business associates and friends.

The event celebrated 30 years of achievements, growth and prosperity. In addition, it was an opportunity to thank those that have been involved in helping to make these successes possible.

The directors of Tatiara Truck & Trailers would like to express their appreciation to Mr Don Coulter, who did an exemplary job as the master of ceremonies. Furthermore, guest speakers Mike Donovan (Barry Maney Group), Leigh Newton (Cummins) and Des Murray also presented speeches that perused their long standing relationships with John Jenkin and the company. Guest speakers spoke of their admiration for John's strong work ethic, dedication and sheer determination.

The culture and values that were emphasised by the guest speakers was directly reflected by this year's Employee of the Year recipients, both of whom are highly motivated employees with admirable diligence.

Nathan Bamford was awarded the workshop employee of the year. Nathan is a long serving employee who has developed his skills over time to become a leading hand and responsible person for the service pits. Nathan always strives to achieve high quality and efficient results and was nominated by his peers as a result of his dedication and sense of accountability.

The office employee of the year was awarded to spare parts team member, Anika Johannsen. Anika has been an employee of Tatiara Truck & Trailers for little over a year and in that time has had a significant impact. Anika is a self motivated individual who has a strong sense of pride in her work.

The night was also an opportunity to recognise other staff achievements from the past 12 months, including Henry Graetz, who completed his diesel mechanic apprenticeship. 8 staff members who completed a Diploma of Management were also presented with their certificates of achievement. Furthermore, several staff members were recognised for their efforts and commitment to training throughout the year and parents of new arrivals were congratulated and presented with a cheque to commence the children's savings funds.

It is also very pleasing to acknowledge staff on their long term commitment to Tatiara Truck & Trailers and the following staff were presented with their service awards:

20 years—Shane Neale

15 Years—Gordon Plummer

10 years—Shawn Lawson & Steven O'Sullivan

5 Years—Lizzie Cuffe

It's Irrigation & Harvest Time!!

We are currently taking bookings for on-site irrigation engine repairs & maintenance.

Once the rain stops, we will be organizing runs to save on travel costs.

Don't forget we also do on-site air conditioning repairs & re-gassing.

With harvest time looming, now is the time to get your truck in here for pre-harvest repairs.

Contact the Service Department to make your booking.

Visit our **ebay** store

New Items

My Dad Drives a Kenworth Kids T-shirt



Genuine Kenworth Sleeping Bag

Items also available in store at Tatiara Truck & Trailers
<http://stores.ebay.com.au/Tatiara-Truck-and-Trailers>

In Store Sale Items



Mother's California Metal Polish—\$15.95

1kg bag of micro fibre rags - \$10

SPRING SALE
NOW ON



Stork News

Long serving employee, Russell Twidgen, and his wife Krystal, were delighted to announce the arrival of their first child.

Hannah Paige was born in the Naracoorte Hospital on July 5th, just in time to attend the Tatiara Truck & Trailers 30th anniversary celebratory dinner.



The Twidgen Family;
Krystal, Russell & Hannah

Introducing...



Truck & Trailer Parts

Quality parts that'll get the job done

TRP parts present a quality and value for money alternative to pricier factory originals. TRP parts fit most makes and models of US & European trucks and they are all backed by a hassle free, minimum, 12 month warranty.

For all enquiries ring our parts team on

08 87520077

PROPOSED TRANSPORT SA INSPECTION DATES

OCTOBER	OCTOBER	NOVEMBER	NOVEMBER	DECEMBER
MONDAY	MONDAY	MONDAY	MONDAY	MONDAY
14	28	11	25	9

A reminder that all inspections need to be booked and prepaid through Transport SA: 1300 882 247

SALE!

ANCRA



2500kg load capacity

9 Metre Ratchet Tie Down **\$13**

9 Metre Replacement Straps **\$9.50**

New Staff



In August we welcomed Mitch Stone to the Tatiara Truck & Trailer team. Mitch is currently completing year 10 at high school and will be a workshop cleaner and trade's assistant, on an after school basis.

WAECO

by Dometic GROUP

35 Litre Fridge / Freezer

ONLY \$985



BONUS!

Bonus 12V

Kettle

valued @ \$49.95



JENKIN RACING TEAM UPDATE

Dylan & Jenkin Racing Team are pleased to announce they will be once again on the road this coming season, securing a contract with World Series Sprintcars for the second time.

The season commences in October, with the opening meeting being at Murray Bridge on the 19th.

To keep up to date with race results & information visit:

www.jenkinracingteam.com or follow us on Facebook.

Staff Training

Congratulations to Nathan Bamford, who, after many years in the industry, has recently commenced Certificate III in Automotive Technology. Nathan also recently attended the Kenworth Trucks Technology Course in Melbourne.



**Mature Aged Apprentice:
Nathan Bamford**



Reilly Sanders & Dylan Jenkin

Reilly and Dylan recently attended a 5 day Cummins Course on the changes in the new engine. The new ISXE5 engine compliments the current EGR engine, meeting the latest ADR 80/03 emissions. Kenworth is the first manufacturer to introduce the new engine in Australia.

Brenten Watts and Anika Johannsen have both recently commenced study in Certificate III Automotive Sales—Parts Interpreting. Brenten will be a student of the University of Ballarat and Anika of Vtech Automotive Services.



**Parts Interpreter Trainees:
Anika & Brenten**



**Admin Trainees: Roey
Sanders & Zoey McCarthy**

Congratulations to our service clerks Roey Sanders and Zoey McCarthy who have begun training in Business Administration courses. Roey will complete Certificate III and Zoey will be extending previous study, completing Certificate IV.